Our ambitions, commitments and highlights

We made strong progress in advancing our commitments to protecting food, people and planet in 2020. Over the next pages we set out some of our most significant achievements of the past year.
**Our ambitions, commitments and highlights**

**Food**

**Supporting the UN SDGs**

- Protecting food is at the heart of what we do. We never compromise on food safety. Period.

**Our commitments**

- Continue to define and develop the technologies, processes and practices that have created a complete, high-performance system to deliver food safety across the entire chain.
- Ensure that food origins, into our customers’ factories, into the shelf, on the shelf and into the customer’s home, are tracked and consumed, and that the hands of consumers, are continuously improved.
- To continually improve the people technology, to ensure that much of our success has been.
- To leverage new technologies, such as digitalization, to continuously improve food safety, health, transparency and traceability of all products.

**Food safety**

- Our ambition is that people of all income levels have access to affordable and nutritious food for everyone in the world.

**Our commitments**

- We continue to make food safe and available, everywhere. This is our vision: the relational goal that driven our organization.
- Continue to define high-performance food processing and packaging solutions, and stay a sign as far as in going right people access to safe food.
- Ensure that access to safe food, through our technology and solutions, and continued participation in food sourcing and supply chain, is continuously improved.
- In line with 1.5°C (SBTi 2023), our commitment to reduce food loss and food waste across the entire value chain.
- Envision sustainable and food-saving programs and collaborations, into our customers’ initiatives, maintaining a positive impact along the entire value chain.
- Continue to source 100% recycled content targeting 20% overall.
- Ensure 100% renewable electricity in our operations by 2020 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).

**People**

**Supporting the UN SDGs**

- People are key to our overall purpose as an organization.
- Our ambition is to maintain a diverse environment, where entry people are respected, included, engaged and fully contributing.

**Our commitments**

- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**OHS and wellbeing**

- Our ambition is to achieve our ultimate goals of human rights standards and worker-related health.
- Create a safe workplace through high safety culture that is pervasive across the company, and committed leadership.
- Continue to earn high recognition and trust from our communities.
- Continue to work with suppliers, to support our customers’ efforts to improve their operations.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**Diversity and inclusion**

- Our ambition is to maintain a truly diverse leadership, where new entry people are respected, included, engaged and fully contributing.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**Transparency and active communication**

- Our ambition is to maintain a truly diverse leadership, where new entry people are respected, included, engaged and fully contributing.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**Climate**

- Our ambition is to reach ultimate stability through energy reduction and decarbonisation of our operations and products, as well as our full value chain.
- Continue to work with suppliers, to support our customers’ efforts to improve their operations.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**Circularity and recycling**

- Our ambition is to maintain a truly diverse leadership, where new entry people are respected, included, engaged and fully contributing.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**Biodiversity and forests**

- Our ambition is to conserve and restore forests and make a positive impact on biodiversity.
- Continue to work with suppliers, to support our customers’ efforts to improve their operations.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).

**Water**

- Our ambition is to make a positive contribution to global water resilience through water management across our operations and supply chain.
- Continue to work with suppliers, to support our customers’ efforts to improve their operations.
- Ensure our Dairy Hubs initiative, providing education and training for all our employees, continue to be driven by the core values, and continue to be a positive impact social.
- Achieve a positive impact social.
- Achieve 50% less water use and a positive impact social.
- Source 100% renewable electricity in our operations by 2030 (scope 1 and 2).
- Source 100% renewable electricity in our operations by 2020 (scope 1 and 2).
Food 2020 highlights

We expanded our Dairy Hub initiatives, including in Albania and Senegal, to provide support for 39,806 farmers, of which 98% – 38,937 – were smallholders.

Worked in partnership to ensure 64 million children in 45 countries received milk or other nutritious beverages in Tetra Pak packages in their schools, despite the pandemic.

Published Tetra Pak Index, a major global research study exploring consumer attitudes around food safety, food waste and the environment in the wake of the COVID-19 pandemic.

Tetra Pak® Tubular Heat Exchanger equipment first of its type to receive certification from the European Hygienic Engineering and Design Group (EHEDG).

Joined the European Alliance for Green Recovery, which highlights the central role of resilient food supply chains in building a more sustainable economy across Europe.
People 2020 highlights

Launched formal sustainability initiative, “Join us in protecting the planet”, calling on base materials suppliers to join us on our journey towards reducing GHG emissions in our supply chain by 50% by 2030.

Launched global Go nature. Go carton. communications campaign to foster debate and promote sustainable packaging.

Ranked leader by CDP for fifth year running for environmental transparency and action.

Pursued a high level of worker safety and promoted mental wellbeing of all colleagues throughout the COVID-19 pandemic.

Received “Great Place to Work” certification after pilot applications in four countries (achieving “Top Company” status in two of these).

Expanded our global diversity advisory panel and established a similar panel within each of our four regional clusters, increasing the number of colleagues involved to 65 from 15 in 2019.

Launched formal sustainability initiative, “Join us in protecting the planet”, calling on base materials suppliers to join us on our journey towards reducing GHG emissions in our supply chain by 50% by 2030.

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Expanded our global diversity advisory panel and established a similar panel within each of our four regional clusters, increasing the number of colleagues involved to 65 from 15 in 2019.
Planet 2020 highlights

- Announced a **net zero climate goal** and SBTi approved science-based targets across all scopes 1, 2 & 3.
- Technical validation with limited commercial launch of **first aseptic package with non-foil barrier**.
- Launched **breakthrough low-energy equipment** line for processing juices and still drinks.
- Led and implemented a wide range of activities across the recycling value chain in local markets around the world, contributing to **increased global carton package recycling rate of 27% in 2020**.

**Achieved our 2020 climate goal**, decoupling economic growth from GHG emissions across the full value chain, scope 1, 2, 3 (-19% versus 2010). Achieved an outstanding -70% GHG reduction in our own operations from 2010 to 2020, scope 1 and 2.

- Introduced carbon reduced and carbon neutral package certification and labels with Carbon Trust and launched **Tetra Rex® Plant-based package** with carbon neutral label in Ireland, an industry first.

Our ambitions, commitments and highlights
Thailand 2020 highlights

Expanded the BECARE project which organises the collection of used beverage cartons to produce sheets of Braille paper for donation to Schools for Blind in Thailand. The project now includes over 234 local points for used beverage cartons collection in 16 provinces in Central Thailand.

Collected in collaboration with industry partners more than 50 tons of used beverage cartons in over 400 schools in Bangkok through the School Collection & Recycling Programme initiated by the Dairy Promotion Organization. The goal to protect food, environment and the next generation in Thailand.

Achieved a major 10-year milestone with The Green Roof project for Friends in Need (“of PA”) Volunteers Foundation which collects used beverage cartons to be turned into roofing sheets donated to victims of natural disasters.

Launched the CAREton Project in schools together with Nestle Thailand. Partnered with Doi Kham to roll out Cut-Clean-Collect activity with Doi Kham brand. The projects aim to raise awareness of used beverage cartons recycling.